Mobility Co
2/136 Keys Road, Cheltenham VIC 3192
1300 225 203 · mobilityco.au

Before you fly checklist

For flying with a mobility scooter or power wheelchair in Australia. Tick each one off as you go.

> **Volts × Amp hours = Watt hours (Wh)**
> Most Australian airlines accept a lithium battery of up to 300 Wh on a mobility aid, with their approval. Example: 24V × 12Ah = 288 Wh.

When you book

- [ ] Work out your battery's Wh and take a clear photo of the battery label.
- [ ] Tell the airline you're bringing a battery powered mobility aid. Do it when you book, and at least 48 hours before you fly (72 hours with Virgin Australia if it's over their size or weight limits).
- [ ] Give them your device details from page 2: make and model, battery type and Wh, weight, heaviest piece and folded size.
- [ ] Ask for wheelchair assistance through the airport if you need it.
- [ ] Get the airline's approval in writing if you can, and keep it with your tickets.
- [ ] Check every airline on your trip, including connecting and return flights.
- [ ] Check your travel insurance covers your scooter or chair.

The week before

- [ ] Practise removing the battery, switching off and putting it in freewheel mode.
- [ ] Pack tape or caps for the battery terminals and a padded pouch for any lithium battery.
- [ ] Print the manufacturer's spec sheet showing the battery type, Wh and UN 38.3 compliance.
- [ ] Write a short note on how to fold it and freewheel it, and attach it to the device.
- [ ] Label the scooter or chair with your name, phone number and destination.
- [ ] Charge every battery fully.

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On the day

- [ ] Arrive early and check in at the counter, not online or at a kiosk.
- [ ] Photograph your scooter or chair from all sides before you hand it over.
- [ ] Take off loose parts (basket, cushion, removable joystick) and carry them with you.
- [ ] Keep the lithium battery and any spares with you in the cabin.
- [ ] Check everything before you leave the arrival airport. Report any damage at the baggage desk straight away.

My device details for the airline

Fill this in once and have it handy when you call or book. Bought from us? Call and we'll send you the spec sheet.

Make and model (scooter or power wheelchair)	
Battery type Lithium, sealed lead acid, gel or AGM	
Battery: V × Ah = Wh	V × Ah = Wh
Can the battery be removed?	
Spare batteries and their Wh	
Total weight (with battery)	
Heaviest piece	
Folded or packed size (L × W × H)	
Does it have a freewheel mode?	
Assistance I need at the airport	
Airline, booking reference, who approved it and when	

General information, checked against airline websites in November 2026.
Each airline makes the final decision, so always confirm with yours.

Try travel models at our Cheltenham showroom
Book a visit at mobilityco.au or call 1300 225 203